

PO Box 57 Riverton WA 6148 ABN 89 576 567 135

Company Profile

ACE ASSESSING SERVICES PTY LTD.ACN 080 827596 AS TRUSTEE FOR THE SCMD FAMILY TRUST TRADING AS

Ph: 08 9457 0235 Fax: 9259 1374 Mobile: 0419 914 308 Mobile: 0417 911 760

Email: admin@aceassessing.com.au
Web address: www.aceassessing.com.au

POLICY STATEMENT

Ace Assessing Services endeavours to provide a prompt and efficient service and client satisfaction is always our main priority.

We are equipped with the latest technology to ensure our clients receive the most professional service.

Ace Assessing Services

MANAGEMENT QUALIFICATIONS

<u>STEVE MARSHALL</u>: DIRECTOR // MOTOR VEHICLE ASSESSOR

Completed Trade Certificate in Panel Beating 17 years experience as Panel Beater, Panel Shop Manager 11 years experience as Motor Vehicle Assessor

<u>CARYL GORMLIE</u>: DIRECTOR // OFFICE ADMINISTRATOR

18 years experience in Customer Relations in Banking Industry 11 years experience as Office Administrator

Ace Assessing Services

OFFICE FACILITIES

Digital Imaging of vehicle damage
Assessor has access to all files at all times by way of Laptop Computer
Professional Indemnity Insurance
Public Liability Insurance
Current Red Books for reference // Valuations
Internet // Valuations

The office uses the Total Management System "AutoIntegrity" Assessing program.

RESUME: STEVE MARSHALL

After qualifying as a panel beater in 1978, I moved to Australia from New Zealand and commenced work for Paramotors Repair division in Perth in 1979, through to 1983.

Paramotors then changed to John Hughes Skipper Mitsubishi Panel and Paint (in West Perth) and I remained with the Company until August 1993. During this time I was a panel beater for four years, followed by 6 years as Panel Shop Manager. This entailed the supervision of eight staff, quoting, parts control/ordering, Customer Service and Quality control.

In 1993 I transferred within the John Hughes Group to Titan Ford Panel and Paint as General Manager. Here I supervised 15 staff, quoted, parts control/ordering, Customer Service and Quality Assurance.

I became a self employed assessor in August 1995, assessing damaged motor vehicles (cars, motorcycles, caravans, trucks and buses) for various Insurance Companies.

I consider myself well known and highly regarded in the industry in Western Australia.

SR MARSHALL

Associate Member Society of Automotive Engineers Australasia

Associate Grade (Motor Body Repair Division) Institute of Automotive Mechanical Engineers

RESUME: CARYL GORMLIE

I commencing employment with the Commonwealth Bank at head office in Adelaide, in 1974, working in customer service positions until a move to Perth in 1977.

At various branches around the metro area in Perth, I worked in positions including telling, customer service, clerical and loans assistant.

Relief positions I filled included Supervisor and Service Centre Manager.

In 1987 I successfully applied for a permanent Supervisor position which I held for 3 years. This entailed supervising up to 10 staff, Customer Relations, Cash Control, Reporting and Finance Lending.

1990 saw me receive a promotion to Senior Supervisor, with similar duties to Supervisor.

I resigned from the Bank in 1992 to start a family.

In August 1995 partner Steve Marshall became an independent assessor, and I took on the position of Office Administrator, of what has become a successful, well known and highly regarded assessing company.

BACKGROUND IN MOTORCYCLES STEVE MARSHALL

My Road Racing career started in New Zealand (1977) and spanned 17 years until retirement in Australia (1994).

During this time I participated as a sidecar passenger and was involved in the building, developing and racing of sidecars.

I have ridden across Australia twice and driven across 14 times to road race all over Australia.

Race Tracks I have raced at:

- Bathurst (NSW) Four Times.
- Phillip Island (Victoria) Once, 1st Australian Grand Prix
- Simmonds Plains (Tasmania) Once
- Mallala (SA) Six/Seven times
- Wanneroo Race Way (WA, home track) now Barbagello Raceway, too many times to list

Career Highlights:

- Western Australian Sidecar Champions (Seven times)
- Runner Up twice
- Finished Third, Australian Road Race Championship, Simmonds Plains, Tasmania
- Fastest Speed at practice at Phillip Island, 1st Australian Grand Prix (220 kph)
- Clocked at 250 kph down Conrod Straight, Bathurst, NSW 1984
- Clocked at 250 kph Bunbury WA, Back Beach circuit

Technology in building Road Race Sidecars:

- Knowledge of strengths & applications of various metals, (Chrome Molly Steel, Mild Steel, Aluminium, Aircraft Alloys)
- Knowledge of welding various metals (Mig, Tig, Bronze, and Mild Steel)
- Knowledge of Fibreglass applications and manufacture (Building moulds and manufacturing product)
- Knowledge of Carbon Fibre and Kevlar applications
- Knowledge of tuning Two and Four Stroke Engines

Over the seventeen years of Road Racing we also picked up many awards for Best Prepared Sidecar, Most Consistent and many second and third placings.

I have also built all the fibreglass components connected with Road Race Sidecars for various competitors around Australia.









ASSESSMENT SERVICE PROVIDED

On Site Assessments ...

Travel to and from location
Full assessment against repair quotes submitted via fully integrated mobile AutoIntegrity
Assessing Technology
Digital Images evidencing damage
Checking of final account from repairer

Total Loss Claims...

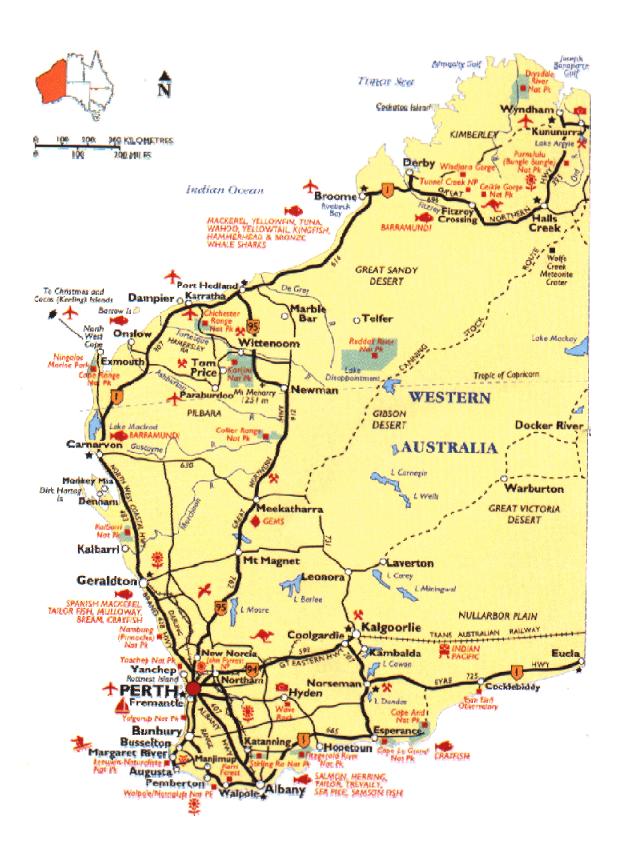
Pre-accident valuation of vehicle
Salvage tenders from Auction Companies

Assessment Rates....Available on application

Vehicles can generally be assessed (in Metro area) and repairable vehicle assessment reports completed within 24 hours of initial advice

Remote assessment (Desktops) can be carried out via Email to participating repairers in Metro and Country area

Immediate written authority can be issued by assessor on receipt of quotes and images





ABN 89 576 567 135

OUR REF: 40048

Email: admin@aceassessing.com.au

PO BOX 57 Riverton WA 6148

Tel: 08 9457 0235

27/10/2006

Fax: 08 9259 1374 Mobile: 0419 914 308 (Steve) Mobile: 0417 911760 (Caryl)

ASSESSORS REPORT MOTOR REPAIR

Private & Confidential for the Consideration of Legal Advisors Previleged

ACTING ON BEHALF OF: Crashzone Assessments

ADDRESS: **CLAIM NO:** 123456AS

REC'D FROM: -25/10/2006 SUM INSURED:

INSURED: John Smith 74 Desert Street D.O.L:

Gnomesville WA 6258

ON: INSPECTED AT: Desk Top Via Email Images 26/10/2006

MAKE: 2002 HOLDEN MODEL: COMMODORE **BODY TYPE:** UTILITY REG NO: RED CAR BADGE: TRANSMISSION: AUTOMATIC SS

SPEEDO: **ENGINE: 8 CYLINDER PETROL REGO EXPIRY:**

COLOUR: RED SOLID **BRAKES: SERVICEABLE SERVICEABLE** STEERING:

VIN: VU8VK90824SBB9

7 % TYRES: N/S/F 7 % O/S/F **INTERIOR: GOOD** 7 % TYRES: N/S/R 7 % O/S/R **EXTERIOR: GOOD**

ACCESSORIES: Air-Conditioning, Power Steering, ABS, Power Windows, Tow Bar, Radio, Air Bag, Driver Light, CD Player,

QUOTE NO:

DATE:

4304

25/10/2006

Rear Canopy

	QUOTED	ASSESSED		
RR LABOUR:	\$0.00	\$0.00	REPAIRER:	Donnybrook Panel Beaters
REPAIR LABOUR:	\$0.00	\$0.00	ADDRESS:	PO Box 200
PAINT LABOUR:	\$0.00	\$0.00		Donnybrook WA 6239
* + P.O.T.P. MO.T. + T	40.00	40.00		

LABOUR TOTAL: \$0.00 \$0.00 PHONE: PARTS: \$0.00 \$0.00

08 9731 1332 08 9731 1869 FAX: MECHANICAL: \$0.00 \$0.00 TOWING: \$0.00 \$0.00

SUB TOTAL: \$0.00 \$0.00 GST: \$0.00 \$0.00

GRAND TOTAL: \$0.00 \$0.00 LESS EXCESS: \$0.00 \$0.00 NETT TOTAL: \$0.00 \$0.00 PAV: \$0.00 \$0.00

ATTACHED:

COMMENTS: Carried out Desktop Assessment via email images as assigned by on behave of Insurance.

I assessed and authorised repairs as per Quote # by Donnybrook Panel Beaters.

On assessment of the above vehicle I found that it had sustained damage to various areas consistent to claim. (Insured lost control on gravel road and spun off through a wire fence).

I found the Repair Quote # to be fair and reasonable and consistent to repairs to be carried out.

I will forward Final Tax Invoice from Repairer once received and checked.



REPAIRS AUTHORISED

Copyright © 2000, 2006 AutoIntegrity.com.au

ASSESSED BY Steve Marshall MOBILE 0419 914 308 DATE 26/10/2006

31 Queen Street
Melbourne, Victoria 3000
Tel: (03) 9629 4021
Fax: (03) 9629 4204
ACN 004 320 076



ISSUE DATE:

23 November 1995

Mr S R Marshall

Parkwood Western Australia

6147

CERTIFICATE NO.:

001080

This is to certify that

Mr S R Marshall

has attended a One Day Induction Seminar on

THE GENERAL INSURANCE CODE OF PRACTICE

Conducted by

Swann Insurance (Aust) Pty Limited

on 14 November 1995

Chief Executive Officer

THE PROPRIETOR ACE ASSESSING SERVICES PO BOX 57 RIVERTON WA 6148



WESTERN AUSTRALIA

Business Names Act 1962 Section 7(4) and (5)

Business Number: 0153519X

Certificate of the Registration of a Business Name

I hereby certify that the name

ACE ASSESSING SERVICES

was on the tenth day of August, 1995 registered as a business name under the Business Names Act 1962. Renewal falls due on the tenth day of August, 2007 and each third year thereafter.

Dated this thirteenth day of August, 2004

Commissioner for Fair Trading